



Melanie Tanya - 24

“ As someone who loves ice cream, working in an ice cream shop can be a fun challenge. I can always make a tasty recommendation, but I've also learned how to work with customers, work the computer system to close out the store's finances each day, and how to be a good team member. I've also learned about the regulations and policies for keeping the store clean and the food sanitary.

I took this job in the summer of my sophomore year of high school. It was a great first job. So great, that I came back every summer through college! Now, I manage the store on weekends to pick up extra money in addition to my weekday job. I'm on track to meet some of my savings goals, and the shifts go by quickly because everyone is in a good mood in an ice cream store!

”

Occupation:

Ice Cream Server

Salary:

\$12,600

Education:

Typically
Requires None

Job Description:

Fast Food and Counter Workers perform duties such as taking orders and serving food and beverages. Serve customers at counter or from a steam table. May take payment. May prepare food and beverages.*



*Source: This information is based on O*NET™ data. O*NET is a trademark registered to the U.S. Department of Labor, Employment and Training Administration.

Job Description:

SOC Code: 35-3023

Top Job Skills:

- Customer service
- Food preparation
- Stand for long periods of time
- Welcome patrons
- Mop floors

General Work Activities:

- Mental Processes
 - Balance receipts
- Interacting With Others
 - Communicate with customers to resolve complaints or ensure satisfaction
 - Process customer bills or payments
 - Take customer orders
 - Operate cash registers
 - Order materials, supplies, or equipment
- Work Output
 - Clean food preparation areas, facilities, or equipment
 - Clean tableware
 - Serve food or beverages
 - Cook foods
 - Clean food service areas
 - Prepare hot or cold beverages
 - Collect dirty dishes or other tableware
 - Move equipment, supplies or food to required locations
 - Arrange tables or dining areas

Source: SC Works Online Services (SCWOS)

LEARN MORE WITH SCWOS:

SC Works Online Services (SCWOS) is the state's largest job database and provides all of South Carolina's job postings from all major sites, including Monster and Career Builder, in one resource. SCWOS has thousands of positions listed by employers all over the state. To access SCWOS, visit jobs.scworks.org.

Find in-depth breakdowns of occupational statistics such as necessary job certifications, job skills and abilities, current job openings, overview of general work activities, and more by visiting [O*NET.org](https://www.o*net.org).

DEW is an equal opportunity employer. Auxiliary aids and services are available upon request to individuals with disabilities. Access TTY/TDD equipment via the South Carolina Relay Service at 711. For program funding details in compliance with the Stevens Amendment, please visit www.dew.sc.gov/funding. Information released as part of the Explore SC@Work campaign is gathered from employers, jobseekers, associations, the Bureau of Labor Statistics, DEW's Labor Market Information Division, and other sources. All data is factual, but names, images, and quotations have been adapted to protect the identity of employees and businesses.

JOB STATISTICS:



Typical Wage Range

\$22,280 - \$28,960



Projected Growth

14,044/yr Job Openings



Employed In-State

60,800



Required Education

Typically
Requires None



Work Experience

Typically
Requires None



On-the-Job Training

Short-Term
On-the-job Training

*Source: Occupational Employment and Wage Statistics (OEWS) and the U.S. Bureau of Labor Statistics.

EXAMPLES OF WORKFORCE AREAS WITH JOB OPENINGS:

Source: SC Works Online Services. Ask an SC Works representative for more information about postings in your area.

- Midlands
- Greenville
- Upstate
- Trident
- Worklink
- Catawba

EXAMPLES OF EMPLOYERS WITH JOB OPENINGS:

Source: SC Works Online Services. Ask an SC Works representative for more information about postings in your area.

- McDonald's Corporation
- Wendy's International, Inc.
- Whataburger Restaurants, LLC
- Carl's Jr. Restaurants, LLC
- Chipotle Mexican Grill, Inc.
- Papa John's International, Inc.

RELATED OCCUPATIONS*:

- Cooks, Fast Food
- Food Servers, Nonrestaurant
- Food Preparation Workers
- Baristas
- Bartenders
- Waiters and Waitresses

NOTE: All data based on state averages. Information may vary depending on region, experience, and specific employment situation. Last Updated: 2025.